

Custom Design & Engineering

At Tensator®, we understand that not all businesses are the same, that's why our solutions come with a range of fully customizable hardware and software options. These enhance your customer's experience and meet your business and brand objectives.

Our capabilities go beyond customization and we are capable of offering solutions that don't exist within our product catalogue. Whatever your problem is, we've got a solution.

The Tensator Bespoke Process

Our bespoke solution process begins with an initial consultation. Our experts work collaboratively with you to understand any requirements and goals from the product. This is fed back to our in-house R&D team who design and develop a suitable solution. Once a product solution is agreed, we conduct extensive testing to ensure it meets the brief and any safety requirements. Once deemed suitable for use, our team provide instructions and ongoing support to ensure successful implementation into your business.

At Tensator, we understand innovation comes from collaboration.



CUSTOM DESIGN & ENGINEERING

At Tensator®, we understand that off-the-shelf products sometimes do not meet requirements. Our in-house team of experts can work with you to create a unique solution to suit specific needs.

Luggage Sizer

Allows passengers to measure their own luggage to ensure it is suitable to meet airline requirements.

Telescopic Posts

Height-adjustable signage designed for easy use by airport personnel. At maximum extension, information placed in the sign holder can be seen easily above crowd height.

Portals

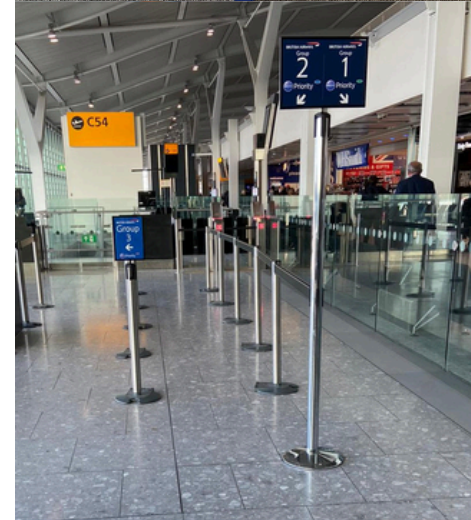
Create impactful entry points to queues and other spaces with this highly visible, full-height signage solution that clearly defines separate queues.

Mobile Counter

Improve efficiency and enhance passenger experience by providing a maneuverable passenger service location.

Double Sign Holder

Display two messages side by side and on the reverse with this innovative sign holder.



CUSTOM DESIGN & ENGINEERING

Correx Portal

A wayfinding and signage solution which extends above crowd height to offer guidance. Features customizable panels on all four sides providing 360° view for any branding and messaging.



Correx Wall Panel System

A modular guidance system designed to aid passenger navigation and division of spaces. Offers great area coverage and is perfect for showcasing branding and messaging.



Tensator Charging Point

Tensator wireless charging points can charge 9 devices simultaneously to ensure passengers can access their electronic boarding passes and e-tickets at key areas in transport environments.

Available as wall-mounted or freestanding option.



Vinyl Wrapping

Vinyl wrap is applied to the tubing and can be updated as often as you like without having to replace the whole barrier. A cost-effective way to refresh your Tensabarriers®, offering more brand awareness, less queue confusion, and a layer of protection.



6.89" Magnetic Base

The 6.89" magnetic base is the smallest diameter base available from Tensator®. It has the lowest leading edges of any barrier on the market, ensuring accessibility for all.

It combines the stability and location correctness of a fixed base with the flexibility of a freestanding TensabARRIER®. Ideal for areas where you need to remove or re-configure your queue layout on a regular basis.

The 6.89" Magnetic Base was created after a custom request from King Khalid International Airport (KKIA) during a large-scale project including an extensive installation of passenger guidance solutions alongside our magnetic base posts.

Based on their request we enhanced our base design by reducing the base diameter from 8.66" to 6.89" meaning a reduced footprint whilst retaining its bevelled edge design for great accessibility.

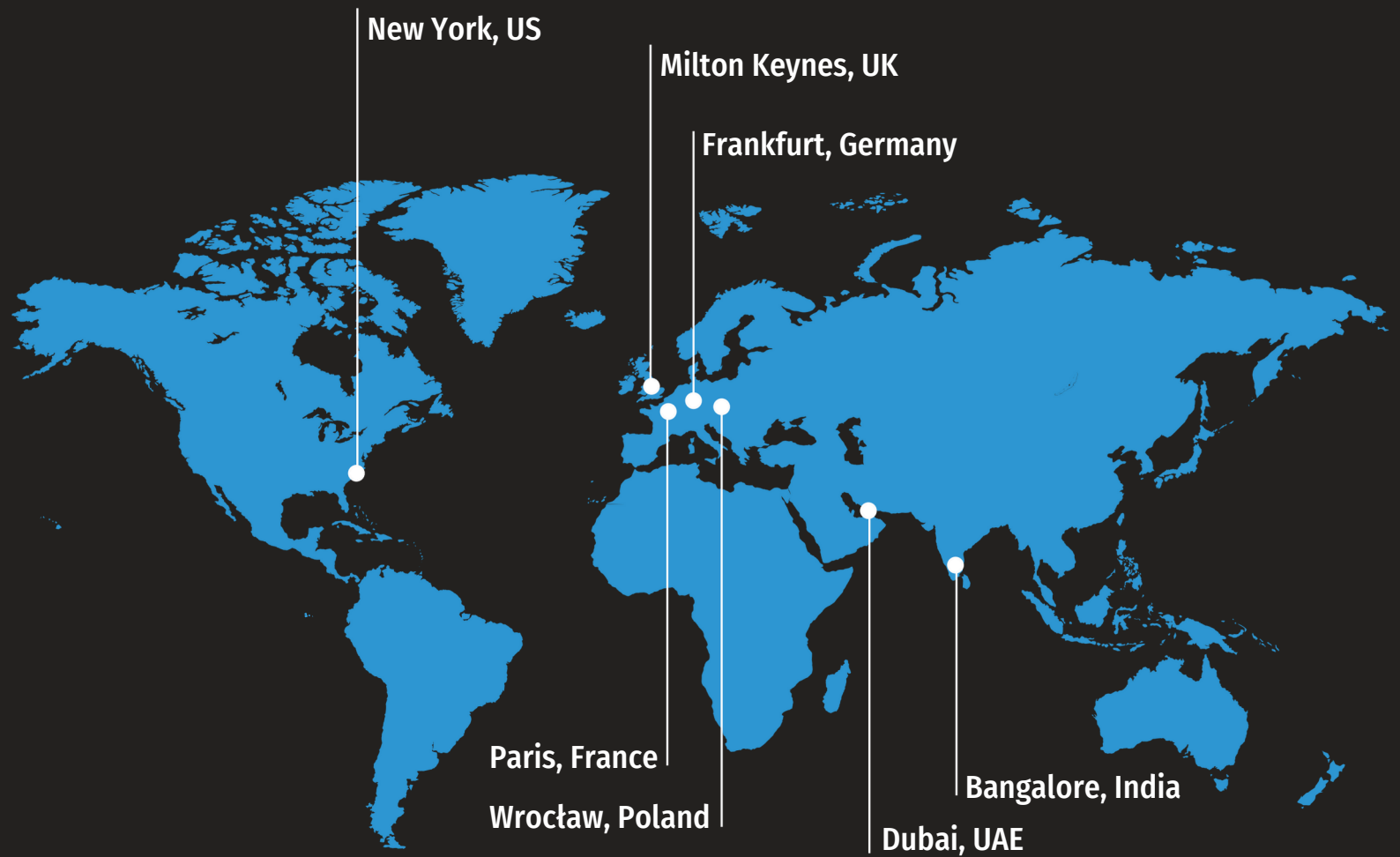
This large-scale project demanded numerous Tensabarriers® to effectively guide passengers, manage queues, and enhance passenger flow. We collaborated closely with KKIA throughout the process, ensuring consistent communication and progress updates.

The results of this installation and changes to our magnetic base can be seen below.



TENSATOR®

Your local service partner.



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150+ Countries covered

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